



MISSION

JULY 23-25 23rd Annual Mission Folk Music Festival. Fraser River Heritage Park (7494 Mary Street) missionfolkmusicfestival.ca. 604-826-5937

MAPLE RIDGE & PITT MEADOWS

JULY GRAND OPENING Wild Play Maple Ridge. 13165 236th Street. Satisfy your adventurous side at this amazing new park. Bungy Jump, King Swing, Monkido, Canyon Zip & Zoom Zip lines. www.wildplay.com 1-888-590-7274

JULY 10-11 Caribbean Street Festival This 2 day event runs on Sat, July 10 at 9 am-5pm and on Sun, July 11 at 12 noon-9pm. Live bands, colourful costumes, dancing, arts & crafts, and delicious food! www.caribbeanfest.ca

JULY 24-25 Maple Ridge/Pitt Meadows Country Fest. 4-H youth shows, Fibre Art show and demonstrations. Baby animal displays, sheep shearing, sheep dog demonstrations, horse shows, home arts competitions, first class stage & roving entertainment, festival food and a midway. www.mrpmcountryfest.com

JULY 31 Ridge Meadows Heritage Day Memorial Peace Park in Maple Ridge. Pioneer Parade, Farmer's Market, great food. Experience heritage games & activities, and traditional midway games. Evening fireworks! 604-467-7325

TRICITIES

(Port Coquitlam, Coquitlam & Port Moody)

JULY 1-4 Golden Spike Days Rocky Point Park. Celebrate Golden Spike day with your family. Music, dancing, spike driving & more! www.goldenspike.ca

VANCOUVER

JULY 1 Canada Day at Canada Place Free family fun. Daytime festival: 10am-6pm, followed by the Canada Day Parade at 7pm & Burrard Inlet Fireworks Show at 10:30pm. www.canadaday.canadaplace.ca

JUNE 25-JULY 4 (EXCEPT JULY 1)

Jazz at Canada Place. The TD Canada Trust International Jazz Festival will be holding FREE lunchtime concerts here. Presented by the Downtown Vancouver Business Improvement Association and features a cross-section of musical styles with local and international artists.

YOUR ENVIRONMENTAL CONSCIENCE:

A Greener Summer

Summer is an easy time to become more environmentally responsible. We've developed a list of tips and tricks that can help save you money and help you contribute to a more sustainable lifestyle.

- Farmers markets are now open on the weekends and fresh, local produce and fruit are the main offerings. Check out www.bcfarmersmarket.org to find a location near your home.
- Whether you live in a house or an apartment, it's easy to start growing a garden full of your own favourite vegetables and herbs to help cut the grocery bill. Tomatoes, cucumbers, carrots and lettuce all thrive in the warm summer weather.
- Dislike walking into a sweltering laundry room on a hot summer day? Hang your laundry outside on a line or a rack and let the sun do the drying. Your clothes will have that crisp, fresh smell and your overall energy consumption will decrease.
- Summer is the time for outdoor parties and there are plenty of ways to stay green while entertaining. Solar yard lights not only create a nice ambience, they help save money and energy at the same time.

TRANSIT TALK: FARE VALUE



This year we experienced a fare increase. Sometimes we feel we pay more for services with no direct benefit. However, this time we will soon see seven new cars added to the fleet. This adds capacity making for a more comfortable commute.

We are also making changes to our stations and maintenance yards which will help us to move equipment about more easily. This speeds up the maintenance of equipment which is always

important with a fleet that has 15 year old cars and locomotives. As mentioned below, we are also introducing a notification system this year, which will allow us to communicate with customers more easily to notify them about delayed or cancelled trains and send out schedule updates as needed. So in 2010, WCE customers can be comfortable that the increase to transit fares includes enhancements that will benefit all of us.

Transit Alert Pilot Project About To Take-off

Our volunteer test pilots are putting our early notification program through its paces and very soon we will be ready for launch.

Effective July 5th—we will be ready for customers to sign up to receive online or mobile notifications about our services. These would include information about train delays, changes in schedule and cancellation information. You will choose what you want to hear about and when you want to hear from us.

If this sounds like something you are interested in just go to www.westcoastexpress.com and click on the link to My Transit Alerts.

QUIZ STATION

RIDDLE #1 How can you make the following equation true by drawing only one straight line: 5+5+5=550

RIDDLE #2 After teaching his class all about roman numerals (X = 10, IX=9 and so on) the teacher asked his class to draw a single continuous line and turn IX into 6. The only stipulation the teacher made was that the pen could not be lifted from the paper until the line was complete.

For solutions to the brain teasers below, please visit westcoastexpress.com and click onto the 'Quiz Central Station' icon. You didn't think we would publish the answers here and make it that easy for you, did you?

west coast express

Volume 16 #3 July/August 2010

commuter news



Fireworks Train Rolls Into Town For The Finale. Pg 2

Spot The Outlaw. Score A Prize. Pg 3

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Commuter News is published by West Coast Express for its customers. West Coast Express is an operating subsidiary of BC Rapid Transit Company Ltd.

Check it out!

Looking for some fun and interesting places to visit in and around the Lower Mainland this summer? We've listed a few spots of interest. As usual, we've provided directions so that you can be a 'Transit Tourist'.

QUEEN ELIZABETH PARK/BLOEDEL FLORAL CONSERVATORY Welcome to Vancouver's Horticultural Jewel! Its offerings are diverse, ranging from sporty to horticultural, and include golf, tennis, lawn bowling, disc golf, an extensive outdoor arboretum and the indoor Bloedel Floral Conservatory.



From Waterfront Station:
 ■ Go to the Canada Line ■ Take the 'YVR' train to 'Broadway-City Hall' Station ■ Board the '15 Cambie' bus at Cambie & Broadway ■ Arrive at Cambie Street & W33rd Avenue ■ Walk East .5 km to the park ■ Trip time—25 min
 ■ Located off 33rd Avenue between Cambie St. and Main St. 604-257-8584

HASTINGS PARK
 2901 E Hastings (& Renfrew Street) A unique park that is home to a diverse range of amenities, open spaces and facilities including:
Empire Field—(soccer, softball, track)
Momiji Gardens—(Japanese garden)
Il Giardino Italiano—(Italian style garden)
Sanctuary—(ponds and paths)
The Forum, Rollerland and the Garden Auditorium Skate Park.

From Waterfront Station:
 ■ Take the '#10 Hastings' bus eastbound at Hastings & Seymour ■ Get off at Hastings and Renfrew ■ Walk approx .2 km to the park.

COAL HARBOUR
 It's the perfect place for a relaxing summer stroll. Watch the seaplanes take off and descend back onto the water, walk along the dock side, or rent a bike. This pathway is full of benches for people watching, and full of scenic water and mountain views for the photography buff. Follow this path to the end to visit Stanley Park.
From Waterfront Station: ■ Walk several blocks ■ just a couple blocks west of Canada Place and the New Convention Centre, past the Olympic Torch Display.

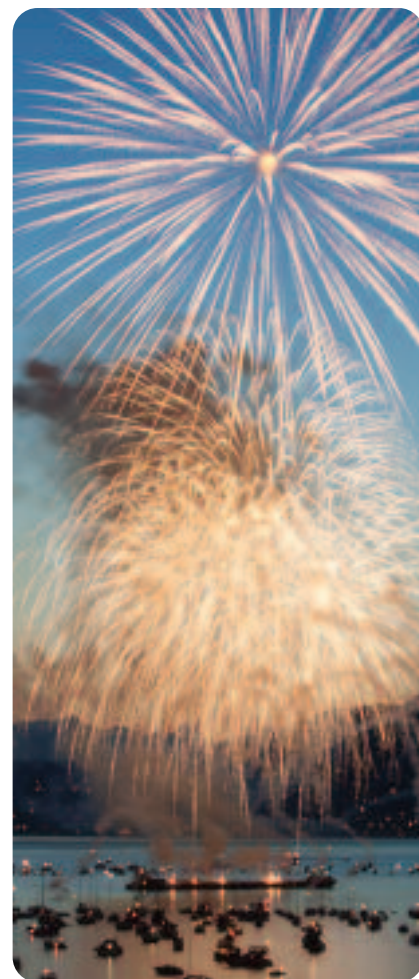
Celebration of light at the end of the tunnel.

After an on-again off-again affair, the Celebration of Lights fireworks competition is officially on. As a result, we're pleased to announce that our Fireworks Train will also be operating again this year – on **Saturday July 31 (the Finale)**.

It's a one-night only special event train that allows you to avoid driving into the city and trying to find parking. So you could call it a celebration of comfort and convenience. The Fireworks Train **arrives at Vancouver's Waterfront Station for 8:15pm** – which means you'll have plenty of time to get to your favourite viewing area for the show.

Once the fireworks are over, we recommend making your way back to Waterfront Station as promptly as possible as the **Fireworks Train departs at midnight**.

You can purchase one-way and return tickets at stations; plus, all valid Employer, Weekly and 28-Day passes will be honoured.



© Bruce Nip Photography

2010 FIREWORKS TRAIN SCHEDULE							
MISSION CITY	PORT HANEY	MAPLE MEADOWS	PITT MEADOWS	PORT COQUITLAM	COQUITLAM CENTRAL	PORT MOODY	WATERFRONT STATION
7:00pm	7:17pm	7:23pm	7:27pm	7:37pm	7:43pm	7:48pm	8:15pm
RETURN TRIP WILL DEPART WATERFRONT STATION AT MIDNIGHT							

For additional information, call 604.488.8906 or visit online at www.westcoastexpress.com.



Did you know that 2010 is the 20th anniversary for the Celebration of Light? WCE has been running the Fireworks train for 11 of those years (since July 2000).

Parking Rates On the Rise as of July 1st.



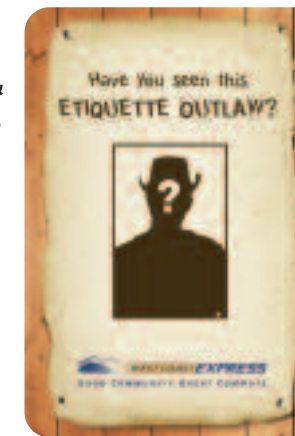
By now you will have seen the signs at stations and on the parking machines advising of the increase to our parking rates effective July 1, 2010. Though we strive to avoid, or at least delay, any rate increases as long as possible, the tougher economic climate has forced our hand. Actually, it's a decision that was as part of the overall effort to manage the budget and maintain existing services.

Speaking of maintaining services, it's becoming more and more costly to maintain equipment such as our parking meter. As a result, we will soon be removing the majority of the parking meter at stations. Effective August 1st, all parking passes will need to be purchased using the ticket vending machine (TVM) or the pay-by-phone service. After 15 years it is becoming near impossible to get parts and maintain the old equipment. Again, we apologize for the inconvenience that these inevitable changes may cause you.

Claim the reward for being the first to spot a new Etiquette Outlaw.

Yes the rumours are true. There's a new group of Etiquette Outlaws heading to onboard train signs and platform posters near you. Although there'll be three sets of outlaws: **Chatty & Patty** (the Gossip Gals), **Litterin' Luke**, and **Feet on the Seats Freda**, we've heard that they may arrive one at a time. And that's where you come in. We'd like to ask that you keep your eyes peeled for the first sight of an image of one of the new outlaws posted on WCE property.

If you are the first to spot one of the new outlaws, simply email us at wccustomerservice@westcoastexpress.com. You'll need to include the name of the outlaw and the location you saw his/her image posted. If you are the first to spot the outlaw, you'll claim the reward – a WCE 28-Day Pass.



HAVE YOU HEARD THE LATEST?

The 'Gossip Gals' are the talk of the train.

According to your responses, the talkative twins, **Chatty & Patty**, were identified as the Etiquette Outlaws that would affect the quality of your commute the most.

Chatty & Patty (The Gossip Gals) collected 74% of the votes, while **'Feet on the Seat' Freda** and **Litterin' Luke** garnered 17% and 9% of the votes, respectively.

In exchange for providing their comments, we're pleased to announce that the following five people have each won a 28-day pass for WCE:

- Ashley Gueco
- Keith Bonner
- Paulo Eusebio
- David Ngan
- PC Lim

Ashley, Keith, Paulo, David and PC may all pick up their prizes from our Customer Service Centre at Waterfront.

CARE TO COMMENT? Which of our special trains is most beneficial to you?

- Sun Run Express
- Fireworks Train
- Santa Train

Please reply by completing a comment card or by emailing to wccustomerservice@translink.ca (with 'Comment' as your subject line). For your effort you will be automatically entered to win one of five WCE passes or gift packages (ticket prizes are not transferable).

Xpress Cards Set To Xpire August 31.

As many of you already know, the GO2 cards have officially replaced the old Xpress cards. But there are some Xpress Card loyalists who have still not made the switch. However time is running out; **as of August 31, we may not be able to process these old cards anymore.**

Therefore to avoid any potential service payment hiccups, we'd like to kindly remind everyone to exchange the old Xpress Card for the new GO2 card before the end of this summer.

They Bared Their Souls. And Won New Soles.

In our last Commuter News issue we asked you what your favourite 'shoe-wearing' activity was. We received many great responses, but the two names that were randomly selected were:

Paige Nishikihama; She likes to wear her shoes (flip flops and sandals) while beachcombing the shoreline looking for special rocks or shells.

David Bertuad; He enjoys his shoes the most when he is jogging twice-a-week around Trout Lake.

For sharing their stories, Paige and David have each won a \$200 gift certificate from Ingledeu's Shoes.

INGLEDEW'S
— SHOES —

You asked

Q First of all I'd like to say that I think the posters for the Etiquette Outlaws is a good campaign. However how can these be enforced?

A Thank you very much for taking the time to contact me regarding the Etiquette Outlaw program. Programs like this are not intended to be 'enforced'. I do understand that etiquette infractions can be frustrating since it is an ongoing challenge to get people to understand the importance of courtesy to their fellow riders. Etiquette is something that we can only encourage people to use, we can't police it. Our conductors and staff try to educate customers to the behaviour we are looking for; the posters and other campaigns are there to be daily reminders but that is really all that 'public transit' can do. Several times a year we put out a new Etiquette Outlaw Campaign to remind people of these transit 'manners'. You should see some new information over the next few months.

Do you have a question you'd like us to answer? Send it to kyla@translink.ca

capriccio
CAPPUCINO

COME AND GET IT!

We're offering a summer sizzler:
HOT DOG & POP
 FOR JUST \$4

Available at our Waterfront location.